

## TERMS AND CONDITIONS

Please read the following Terms and Conditions carefully before submitting your deposit. By submitting payment, you acknowledge that you have read, understood, and agreed to all terms outlined in this document. These terms apply to all participants of *Guatemala: Where It All Began*.

### 1. TRIP OVERVIEW

*Guatemala: Where It All Began* is a curated journey hosted by **Stephanie Avello with Via Avello, LLC**. The trip is scheduled for **July 23–30, 2027**.

All ground experiences are arranged through a licensed Destination Management Company (DMC) operating in Guatemala. International airfare is **not included** in the package price and is the sole responsibility of each participant.

### 2. PRICING

Your investment for this journey is **\$3,250 per person**, based on double occupancy. A single occupancy supplement of **\$850** applies for those traveling solo. This price covers 7 nights of hotel accommodations, private transfers throughout, all included meals, and all curated experiences as outlined in the trip itinerary.

International airfare, personal spending, gratuities, and any optional upgrades are **not included** in the package price.

All pricing is quoted in US dollars and is based on a Quetzal to US dollar conversion rate. Pricing is subject to minor adjustments based on currency fluctuation at the time of final invoicing. Stephanie Avello with Via Avello, LLC will communicate any pricing adjustments as soon as they are known.

### 3. DEPOSIT AND PAYMENT SCHEDULE

PAYMENT	AMOUNT DUE	DUE DATE
Deposit to hold spot	\$500.00 per person	Due at registration
Second payment (50%)	Varies by occupancy	April 24, 2027
Final payment (100%)	Varies by occupancy	May 24, 2027

Your spot is not confirmed until the deposit of **\$500 per person** has been received. Spots are filled on a first-come, first-served basis. Via Avello, LLC reserves the right to release any unpaid spot to the next interested traveler without notice.

Payments not received by the stated due dates may result in cancellation of your reservation. Late payments must be approved in advance by contacting Stephanie Avello directly.

#### 4. CANCELLATION POLICY

**ALL PAYMENTS MADE TOWARD GUATEMALA: WHERE IT ALL BEGAN ARE NON-REFUNDABLE. This policy applies to all payments including the deposit, second payment, and final payment, regardless of the reason for cancellation.**

By submitting your deposit, you acknowledge and accept that:

- No refunds will be issued under any circumstances, including personal emergencies, illness, family matters, job changes, or any other reason.
- Via Avello, LLC is not responsible for costs incurred due to participant cancellation, including but not limited to airfare, travel insurance, or personal expenses.
- If you must cancel, your spot may be transferred to another traveler at the sole discretion of Via Avello, LLC, and only if the replacement traveler is approved and confirmed prior to the travel date.

**TRAVEL INSURANCE IS STRONGLY RECOMMENDED. Via Avello, LLC strongly encourages all participants to purchase comprehensive travel insurance that includes trip cancellation, trip interruption, medical coverage, and evacuation coverage at the time of deposit. The cost of travel insurance is not included in the package price and is the sole responsibility of each participant. A personalized quote will be provided via email upon registration.**

#### 5. ITINERARY AND EXPERIENCE CHANGES

The trip itinerary has been carefully curated and is subject to change based on weather conditions, vendor availability, DMC recommendations, and circumstances beyond the control of Via Avello, LLC. Every effort will be made to deliver the experience as described.

Via Avello, LLC reserves the right to substitute activities, restaurants, or transportation of equal or greater value if an original component becomes unavailable. No refunds or credits will be issued for itinerary modifications made due to circumstances outside of our control.

#### 6. ACCOMMODATIONS

Hotel accommodations are included for **7 nights** from July 23–30, 2027, with breakfast and applicable city taxes included.

All rooms are booked as double occupancy by default. A single supplement is available at an additional fee as outlined in Section 2. Room assignments and specific room requests are subject to hotel availability and cannot be guaranteed.

#### 7. AIRFARE AND TRAVEL TO GUATEMALA CITY

**INTERNATIONAL AIRFARE IS NOT INCLUDED IN THE PACKAGE PRICE.**

Each traveler is responsible for booking and funding their own round-trip airfare to **La Aurora International Airport (GUA)**, Guatemala City.

Stephanie Avello is available to assist with flight recommendations and planning as a courtesy service. All participants are encouraged to arrive on **July 23, 2027** and depart on **July 30, 2027** in alignment with the group schedule, unless a pre- or post-trip extension has been arranged. Participants who arrive early or depart late are responsible for any additional hotel nights and transfer costs.

Via Avello, LLC is not responsible for any flight delays, cancellations, or missed connections that affect a participant's ability to join the trip on time.

---

## 8. PASSPORTS AND TRAVEL DOCUMENTS

All participants are responsible for ensuring their passport is valid for at least **six months beyond the return travel date**. US citizens do not currently require a visa for short stays in Guatemala; however, it is each participant's responsibility to verify entry requirements prior to travel.

Via Avello, LLC is not responsible for any participant who is denied entry to Guatemala or any other country due to invalid or insufficient travel documents.

**Please note: if you were born in Guatemala, you retain Guatemalan citizenship. While travel on either passport may be permissible, we recommend traveling on a U.S. passport in most cases. Please consult with the Guatemalan consulate or an immigration attorney if you have questions about your specific situation.**

---

## 9. HEALTH AND MEDICAL

All participants are responsible for ensuring they are fit to travel and participate in the planned trip activities. Via Avello, LLC is not responsible for any medical conditions, injuries, or health-related issues that arise before, during, or after the trip.

Participants with dietary restrictions, allergies, or medical needs are responsible for communicating these to Stephanie Avello in advance so that reasonable accommodations can be requested from vendors. Via Avello, LLC cannot guarantee that all dietary needs will be accommodated by all vendors.

---

## 10. LIABILITY

Stephanie Avello with Via Avello, LLC and all affiliated partners act solely as coordinators on behalf of hotels, transportation providers, and activity vendors. Via Avello, LLC is not liable for any loss, damage, injury, illness, delay, or inconvenience caused by any third-party service provider.

By participating in this trip, each traveler assumes full responsibility for their personal safety and wellbeing during all activities. Via Avello, LLC strongly encourages all participants to purchase comprehensive travel insurance at the time of registration.

---

## 11. CODE OF CONDUCT

All participants are expected to conduct themselves with respect, kindness, and consideration for fellow travelers and vendors at all times. Via Avello, LLC reserves the right to remove any participant from the group whose behavior is deemed disruptive or disrespectful to others, without refund.

---

## 12. PHOTOGRAPHY AND MEDIA

Via Avello, LLC may photograph or record moments during the trip for use in future marketing materials, social media, and brand content. By participating, you grant Via Avello, LLC permission to use your likeness in connection with Guatemala trip marketing materials. If you prefer not to be photographed, please notify us in writing prior to the trip.

---

## 13. AGREEMENT

By submitting your deposit payment, you confirm that you have read, understood, and agreed to all Terms and Conditions outlined in this document. You acknowledge that all payments are non-refundable and that you are committing to the full investment of **\$3,250 per person** for *Guatemala: Where It All Began*.

Questions about these terms may be directed to:

**Stephanie Avello**

Via Avello, LLC • Fora Travel Advisor

via-avello.com

stephanie.avello@fora.travel

(850) 980-3520

---

### ACCEPTANCE & SIGNATURE

By signing below (electronically or in writing), you confirm that you have read, understood, and agreed to all terms set forth in this Agreement.

**Full Legal Name**

**Date**

**Traveler #2 Full Legal Name (if applicable)**

\_\_\_\_\_

\_\_\_\_\_

\_\_\_\_\_

**Signature**

**Signature (Traveler #2)**

\_\_\_\_\_

\_\_\_\_\_

---

Stephanie Avello with Via Avello, LLC • Luxury Travel Advisory • Fora Travel Advisor • via-avello.com